

Technician monthly incentive plan

At the end of every month the Technician Efficiency detail report will be ran for all branches and repair orders.

See field settings below

Parameter	Value
Base Location Branch	All
Repair Order Branch	All
Base Location Department	All
Repair Order Department	All
Technician	All
Repair Order	All
Include Secondary RO	Yes
Start Date	Oct 01, 2022
End Date	Oct 31, 2022
Repair Group	All

Repair Type	All
Use Invoice Or Clock Date?	Invoice Date
Invoiced, Open, Or Both	Invoiced
Include Customer?	Yes
Include Non Billables?	Yes
Page break on Technicians?	Yes
Print Parameters?	Yes

To qualify a technician must have the total hours worked total to exceed 80 hours

We will take the number from the Gain / Loss column for each technician

For any positive number in this column, we will multiply by \$15.00

Any negative number becomes \$0.00

Once the calculations are made a copy of each technicians detailed sheet needs printed out.

This needs to be reviewed with each technician by their manager whether they get the incentive or not.

Once reviewed it is signed off by both it is sent to HR to save in the employee file.

KEY POINTS

This program is about working smarter and billing time not always going faster

If there is a repair concern causing you to not hit the SRT we need to update the office and revise the bid

We need to get parts requests in and parts pulled for a job before we are at a standstill

We need to identify and communicate additional repairs needed to the customers to sell more time

